

**AMENDMENT**

This listing of claims will replace all prior versions, and listings, of claims in the application:

**Listing of Claims:**

1. (Currently Amended) A method for indexing voice mail messages, comprising:

receiving one or more voice mail messages from one or more callers;

determining an identity of each of the one or more callers in each of the one or more voice mail messages (1) by comparing speech signals from each of the one or more voice mail messages with one or more caller speaker models and (2) based on an analysis of the content of each of the one or more voice mail messages;

tagging each of the one or more voice mail messages with the respective determined identity and an indication of certainty of the respective determined identity of the caller for each respective voice mail message; and

when the determined identity of the caller of a voice mail message cannot be determined to a threshold certainty:

tagging the voice mail message from the caller as unknown;

receiving an indicated identity of the caller from a voice mail subscriber; and

creating a storage folder for voice mail messages from the caller corresponding to the received indicated identity.

2-3. (Canceled)

4. (Previously Presented) The method of claim 1, wherein the one or more caller speaker models are created from one or more voice mail messages left by a same caller.

5. (Previously Presented) The method of claim 1, wherein the one or more speaker models are created using acoustic features extracted from the voice mail message, the acoustic features extracted using speaker recognition techniques.

6-7. (Canceled)

8. (Currently Amended) A method for indexing voice mail messages, comprising:

receiving one or more voice mail messages from one or more callers;

determining an identity of each of the one or more callers in each of the one or more voice mail messages (1) by comparing speech signals from each of the one or more voice mail messages with one or more caller speaker models and (2) based on an analysis of the content of each of the one or more voice mail messages;

tagging each of the one or more voice mail messages with the respective determined identity and an indication of certainty of the respective determined identity of the caller for each respective voice mail message; and

when the determined identity of the caller of a voice mail message cannot be determined to a threshold certainty:

tagging that voice mail message as unknown; and

receiving an indicated identity of the caller from a voice mail subscriber, wherein the voice mail message tagged as unknown is used to adapt a previously created speaker model.

9. (Previously Presented) The method of claim 1, wherein the step of determining the identity of each of the one or more callers in each of the one or more voice mail messages includes the substep of:

using automatic number identification to assist in determining the caller's identity.

10. (Previously Presented) The method of claim 1, wherein the step of determining the identity of each of the one or more callers includes the substep of:

using speech recognition techniques to extract caller identity information from the one or more voice mail messages.

11-23. (Cancelled)

24. (Currently Amended) A system for processing voice mail messages, the system comprising:

means for receiving one or more voice mail messages;

means for determining an identity of a speaker of each of the one or more voice mail messages (1) by comparing speech signals from each of the voice mail messages with a group of speaker models and (2) based on an analysis of the content of each of the one or more voice mail messages;

means for tagging each of the one or more voice mail messages with the respective determined identity and an indication of certainty of the respective determined identity of the speaker for each respective voice mail message; and

means for, when the determined identity of the speaker of a voice mail message cannot be determined to a threshold certainty, tagging the voice mail message as unknown, receiving an

indicated identity of the speaker from a voice mail subscriber and creating a storage folder for voice mail messages from the speaker corresponding to the received indicated identity.

25. – 26. (Cancelled)

27. (Previously Presented) The system of claim 24, wherein the speaker models are created from one or more voice mail messages left by a same caller.

28. (Previously Presented) The system of claim 24, wherein the speaker models are created using acoustic features extracted from the one or more voice mail messages, the acoustic features extracted using speaker recognition techniques.

29. (Previously Presented) The system of claim 24, wherein the voice mail message tagged as unknown is used to adapt a previously created speaker model.

30. (Previously Presented) The system of claim 24, wherein the means for determining an identity of a speaker of each of the one or more voice mail messages further comprises means for using automatic number identification to assist in determining the identity of the speaker.

31. (Previously Presented) The system of claim 24, wherein the means for determining an identity of a speaker of each of the one or more voice mail messages further comprises means for using speech recognition techniques to extract caller identity information from each one of the one or more voice mail messages.